



DISTRICT SCHOOL BOARD OF PASCO COUNTY

Kurt S. Browning, Superintendent of Schools

7227 Land O' Lakes Boulevard • Land O' Lakes, Florida 34638

Purchasing Services

Michael J. Woodall, CPPO, Purchasing Agent
813/794-2221 Fax: 813/794-2111
727/774-2221 TDD: 813/794-2484
352/524-2221 email: mwoodall@pasco.k12.fl.us

May 7, 2013

MEMORANDUM

TO: Honorable School Board Members

FROM: Michael J. Woodall, CPPO, Purchasing Agent *MJW*

RE: Parent Notification System
Synrevoice Technologies, Inc.
Second Year Renewal of a Three-Year Contract

On April 17, 2012, official action (attached) was taken to approve a negotiated contract with Synrevoice for its proprietary School Connects Automated Parent Notification System. This is a three-year contract, renewable annually at the mutual agreement of the parties. The first year of this agreement is due to expire on June 30, 2013.

Pricing is fixed per student per year, with the cost fluctuating based on the number of students in each fiscal year. The District is permitted to negotiate for high-technology purchases under Florida Administrative Code 6A-1.012(14). The contract was reviewed and approved by Nancy Alfonso, the Board's attorney, via email correspondence dated March 13, 2012.

We are requesting Board approval of the attached contract for the second year of the contract, July 1, 2013 – June 30, 2014, and permission to place a purchase order in the amount of \$105,590. This expenditure will be paid out of general funds and encumbered in the next fiscal year.

At this time, it is my recommendation to enter into the second year of the contract, covering the period of July 1, 2013 through June 30, 2014.

Should you have any questions regarding this matter, or if I can be of further assistance, please feel free to contact me at your earliest convenience.

MJW/plh

Attachments

Date/Time: May 1, 2013 09:02:00



DISTRICT SCHOOL BOARD OF PASCO COUNTY


Kurt S. Browning, Superintendent of Schools

7227 Land O' Lakes Boulevard • Land O' Lakes, Florida 34638

Linda Cobbe, Director
Communications & Government
Relations
813/ 794-2717 Fax: 813/794-2716
727/ 774-2717
352/ 524-2717

Date: April 16, 2013

To: Michael J. Woodall, CPPO, Purchasing Agent

From: Linda E. Cobbe, Director, Communications and Government Relations 

Subject: Synrevoice/SchoolConnects Contract

On April 17, 2012, the District School Board of Pasco County entered into the first year of a three-year renewable contract with Synrevoice Technologies, Inc. for the provision of an automated notification service. The first year of the contract is scheduled to expire on June 30, 2013.

The Synrevoice SchoolConnects system utilizes telephone and web-based technologies to access, create, schedule and deliver notifications to families and employees. It has been used by school and District Office staff over the last 3 years to communicate a variety of message types including emergency information, legally-mandated parent notification, and information of importance to families and employees. This service has met current needs of our schools and Synrevoice has been very responsive to our requests.

A three-year contract was negotiated at the multi-year price of \$105,590.00 per year representing a guaranteed rate of \$1.57 per student (67,000 students) for unlimited service. The department respectfully requests that the attached second year contract be established for the period July 1, 2013 to June 30, 2014. The service will be funded by Communications Department general funds.



Synrevoice
Technologies Inc.

Sales Quotation

200 Cochrane Drive, Suite 1
Markham, Ontario L3R 8E7
Phone: 800-450-5450 Fax: 905-940-1545
www.synrevoice.com

Issue Date: Apr 9, 2013
Quote #: CAAQ13069

Prepared For: Pasco County School District

Mike Woodall
7227 Land O'Lakes Blvd.
Land O'Lakes, FL 34639
USA

Phone: (813)794-2504
Fax: (813)794-2172

Synrevoice Representative:
Richard Darrell
Email:
richard.darrell@synrevoice.com
Phone Number:
(800)450-5450 x625
Fax Number:
(905)940-1545

Description	Units	Price	Amount
SynreVoice Hosted Services (July 1, 2013 - June 30, 2014)			
District Wide SchoolConnectsWeb District Annual Administrative Fee	1	\$400.00	\$400.00
SchoolConnectsWeb Unlimited Service Plan @ \$1.57/student per year. Includes staff messages. **Multi-Year Pricing	67,000 Students	\$1.57	\$105,190.00
SMS-Text Messaging Unlimited Use Plan \$1.00/Student - Waived	67,000 Students	\$0.00	\$0.00
Parent Portal Access Unlimited Use Plan \$.75/Student - Waived	67,000 Students	\$0.00	\$0.00
Remote Training and Full Support Services	1	\$0.00	\$0.00
Total			\$105,590.00

Prices Quoted are valid for 90 days.





200 Cochrane Drive, Suite 1
 Markham, Ontario L3R 8E7
 Phone: 800-450-5450 Fax: 905-940-1545
 www.synrevoice.com

Sales Quotation

Issue Date: Feb 23, 2012
 Quote #: CAAQ11527

<p>Prepared For: Pasco County School District</p> <p>Mike Woodall 7227 Land O'Lakes Blvd. Land O'Lakes, FL 34639 USA</p> <p>Phone: (813)794-2504 Fax: (813)794-2172</p>	<p>Synrevoice Representative: Richard Darrell Email: richard.darrell@synrevoice.com Phone Number: (800)450-5450 x625 Fax Number: (905)940-1545</p>
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Description	Units	Price	Amount
SynreVoice Hosted Services (2012-2013)			
District Wide SchoolConnectsWeb District Annual Administrative Fee	1	\$400.00	\$400.00
SchoolConnectsWeb Unlimited Service Plan @ \$1.57/student per year. Includes staff messages. **Multi-Year Pricing	67,000 Students	\$1.57	\$105,190.00
SMS-Text Messaging Unlimited Use Plan \$1.00/Student - Waived	67,000 Students	\$0.00	\$0.00
Parent Portal Access Unlimited Use Plan \$.75/Student - Waived	67,000 Students	\$0.00	\$0.00
Remote Training and Full Support Services	1	\$0.00	\$0.00
SubTotal			\$105,590.00
SynreVoice Hosted Services (2013-2014)			
District Wide SchoolConnectsWeb District Annual Administrative Fee	1	\$400.00	\$400.00
SchoolConnectsWeb Unlimited Service Plan @ \$1.57/student per year. Includes staff messages. **Multi-Year Pricing	67,000 Students	\$1.57	\$105,190.00
SMS-Text Messaging Unlimited Use Plan \$1.00/Student - Waived	67,000 Students	\$0.00	\$0.00
Parent Portal Access Unlimited Use Plan \$.75/Student - Waived	67,000 Students	\$0.00	\$0.00
Remote Training and Full Support Services	1	\$0.00	\$0.00
SubTotal			\$105,590.00
SynreVoice Hosted Services (Renewal) 2015-2016			
District Wide SchoolConnectsWeb District Annual Administrative Fee	1	\$400.00	\$400.00
SchoolConnectsWeb Unlimited Service Plan @ \$1.57/student per year. Includes staff messages. **Multi-Year Pricing	67,000 Students	\$1.57	\$105,190.00
SMS-Text Messaging Unlimited Use Plan \$1.00/Student - Waived	67,000 Students	\$0.00	\$0.00
Parent Portal Access Unlimited Use Plan \$.75/Student - Waived	67,000 Students	\$0.00	\$0.00
Remote Training and Full Support Services	1	\$0.00	\$0.00
SubTotal			\$105,590.00

Prices Quoted are valid for 90 days.



SynreVoice Technologies Inc.
 SchoolConnectsWeb Services Agreement

District School Board
 of Pasco County

APR 17 2012

Board Approved

Page 1
 Feb 23, 2012
 CONTRACT REVIEWED
 AND APPROVED:
Kdy 3/29/12

SchoolConnectsWeb Standard Service Agreement

This Service Agreement ("Agreement") applies to the service that SynreVoice Technologies Inc., a corporation (hereinafter referred to as "SynreVoice") located at 200 Cochrane Drive, Suite 1, Markham, Ontario L3R 8E7 provides to

*District School Board of Pasco County
7227 Land O' Lakes Blvd.
Land O'Lakes, FL 34638*

hereinafter referred to as the "Licensee".

Under this Agreement, SynreVoice is making available a telephone and electronic mail notification service that it has commercially branded as SchoolConnectsWeb (hereinafter referred to as the "Service") that allows users to send pre-recorded voice and e-mail messages to user-specified recipients.

Licensee desires to utilize the Service for the purpose of delivering messages to members of the local community that it serves. By using any part of the Service at any time, Licensee agrees to be immediately bound by the terms of this Agreement. Otherwise, Licensee should not access or use any part of the Service.

In consideration of the promises set forth, the parties agree as follows:

Terms of Use: At all times when using SchoolConnectsWeb, Licensee agrees to abide by the terms contained in the most current version of "SchoolConnectsWeb Umbrella Terms of Use" posted on the SchoolConnectsWeb web site, a sample copy of which is included in Appendix A of this Agreement. The version of "SchoolConnectsWeb Umbrella Terms of Use" posted on the SchoolConnectsWeb web site at the time of use always supersedes the sample version contained in Appendix A. Terms in this Agreement that are in conflict with terms in the "SchoolConnectsWeb Umbrella Terms of Use" supersede the latter terms.

Users and Messages Recipients: Licensee is entitled to allow its own staff members, volunteers and other people who are directly related to the operation of Licensee, and no one else, to access and use the Service to deliver messages to its own staff members, volunteers, students and their parents and guardians, and to members of the local community indicated in Appendix C. For any subsequent contract year, sites may be added or deleted at the mutual agreement of the parties.

Customer Support Services: SynreVoice agrees to respond to support calls from the Licensee within 30 minutes. SynreVoice agrees to provide support services to the Licensee over the telephone and Internet as outline hereunder. Provision of services at the Licensee's location is not covered by this Agreement.

As part of the process of setting up the Licensee to use the Service, SynreVoice will provide training for up to three (3) people in each school district and up to two (2) people per school covered by the Service. This initial training will be provided to groups of three (3) schools at a time, with the district counted as one (1) school, and will cover the topics of user management and use of the basic features of the Service. Training for advanced features can be made available to the Licensee at extra cost unless otherwise specified.

After the initial setup and training stage, SynreVoice will provide explanation of how to use specific features of the service when requested by Licensee. This does not include comprehensive retraining of Licensee as outlined in the preceding paragraph.

SynreVoice will investigate and explain why the Service does not perform as expected by the Licensee when requested by the Licensee. SynreVoice will provide guidance to Licensee to help Licensee use the Service within the capability of the Service.

Licensee is not entitled to ask SynreVoice to use the Service on behalf of the Licensee. Licensee must make use of the service itself.

Costs for The Service: During the term of this agreement Licensee agrees to pay all costs for utilizing the Service



as described in Appendix B - "Service Charges" attached to and made a part of this Agreement.

Term of Service Agreement: The License will begin and end on the same service commencement and expiration dates specified in Appendix B. This agreement may then be renewed annually at the mutual agreement of the parties for additional twelve (12)-month periods, for a total agreement term of three (3) years. Either party may cancel the agreement by submitting a request in writing to the other party at least thirty (30) days prior to the expiry date of the current term of the agreement.

The activation of a contract term will trigger the following events: 1) SynreVoice will update its systems to extend the active software license and associated access codes for one (1) year of use, 2) SynreVoice will invoice Licensee for one (1) year of service at the rate specified in Appendix B. Licensee will be responsible for payment to SynreVoice for the yearly fee within thirty (30) days of receipt of invoice.

Termination: Licensee may terminate this Agreement as outlined in this Agreement by communicating Licensee's desire to terminate to SynreVoice in writing and by destroying all software and manuals provided as part of the Service by SynreVoice. Licensee will forfeit all unused "Included Minutes" specified in Appendix B upon termination of this Agreement. Licensee understands that SynreVoice reserves the right to terminate Licensee's account at any time for reasons including, but not limited to, failure to abide by the terms of this agreement or failure to pay any fees or charges when due. In the event that SynreVoice terminates this agreement for reasons other than Licensee's failure to abide by this agreement, SynreVoice will refund to Licensee an apportioned amount in proportion to the unused balance of the Included Minutes and of the "Additional Prepaid Minutes" as specified in Appendix B remaining in Licensee's account. Upon termination, Licensee agrees to remove from Licensee's computer(s) any software and data files related to the Service.

Merger: This Agreement should always be merged with the "SchoolConnectsWeb Umbrella Terms of Use" as per Clause 1 of this Agreement, and terminates and supersedes all prior understandings or agreements on the subject matter hereof. Only a further writing that is duly executed by both parties may modify this Agreement or be incorporated as part of this Agreement.

General: All matters pertaining to the validity, construction and effect of this agreement shall be governed by the laws of the Province of Ontario, Canada. The parties hereby agree that the venue and jurisdiction of any dispute arising hereunder shall be in Ontario, Canada. If any provision or provisions of this agreement shall be held to be invalid, illegal or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not in any way be affected or impaired thereby. A waiver of a breach or default under this Agreement shall not be a waiver of any other or subsequent breach or default. The failure or delay in enforcing compliance with any term or condition of this agreement shall not constitute a waiver of such term or condition unless such term or condition is expressly waived in writing. If any dispute arises the prevailing party shall be entitled to the costs and attorney's fees from the losing party for enforcement of any right included in this agreement, both a court of first jurisdiction and all courts of appeal.

CONTRACT REVIEWED
AND APPROVED:
Kdy 3/29/12

Appendix A: SchoolConnectsWeb Umbrella Terms of Use

This SchoolConnectsWeb Umbrella Terms of Use ("Agreement") is made by and between SynreVoice Technologies Inc., a Canadian corporation (hereinafter referred to as "SynreVoice") located at 200 Cochrane Drive, Suite 1, Markham, Ontario L3R 8E7 and you (hereinafter referred to as "Licensee" or "you") as a user of the SynreVoice SchoolConnects Web Sites and the telephone and electronic mail messaging services provided by SynreVoice under the commercial brand of SchoolConnects and SchoolConnectsWeb (hereinafter referred to as the "Service").

By using any part of the SynreVoice web sites or the messaging services at any time, you agree to be immediately bound by the terms of the most current version of this Agreement, which is posted on the SynreVoice SchoolConnectsWeb Web Sites and supercedes all previous versions. Otherwise, do not access or use any part of the Service.

Limited License: SynreVoice grants Licensee a revocable, non-exclusive and non-transferable license to use the Service (hereinafter referred to as the "License") in accordance with the terms outlined in this Agreement. Licensee understands and agrees that Licensee is fully responsible for the use of such services by anyone whom Licensee authorizes or permits to use the Service, and anyone who accesses the Service by utilizing Licensee's Confidential access codes. Licensee may not modify the Service or disable any license or control features of the Service. Licensee may not (i) assign, license, sublicense, rent, sell, or transfer the Service or this agreement, or any portion thereof or (ii) utilize the Service except as expressly permitted in the Agreement between Licensee and SynreVoice. Licensee may not reproduce, distribute or revise the service documentation and user manuals except for its own use.

Users and Messages Recipients: Licensee is entitled to allow its own staff members, volunteers and other people who are directly related to the operation of Licensee, and no one else, to access and use the Service to deliver messages to its own staff members, volunteers, customers and clients, and to members of the local community served by Licensee to whom Licensee can legally send both solicited and unsolicited messages.

Ownership: The Service is based on components owned and copyrighted by SynreVoice and other third-parties who have licensed SynreVoice to use its components and/or services. The License confers no title or ownership in the Service and the underlying system that provides the Service whatsoever.

Copyright: Copyright laws of the United States and Canada and international treaty provisions protect the Service and the underlying system that provides the Service. Except for the limited license provided, SynreVoice reserves all rights in and to the Service and all underlying data, compilations, and information maintained by SynreVoice relating to the Service, including but not limited to, the source and object code.

Functionality: The Service provides the user with the ability to send pre-recorded voice and/or e-mail messages to recipients specified by the user through a computer server operated by SynreVoice. Licensee will be able to access the said server via the Internet. The Service is designed to be active 24 hours per day 365 days per year, with the exception of occasional scheduled outage for system maintenance by SynreVoice and its Internet and telephone service providers. The Service is not designed to make telephone calls outside of the United States of America and Canada. Licensee has the ability to assign a relative priority to each message it sends using the Service, including the "emergency" priority. Licensee understands that as the Service is made available on a non-exclusive basis, SynreVoice does not guarantee a minimum delivery speed.

Customer Support Services: SynreVoice agrees to respond to support calls from Licensee within 30 minutes, if Licensee has paid the appropriate fee to SynreVoice for using the Service. SynreVoice agrees to provide support services to Licensee over the telephone and Internet as outline hereunder. Provision of support services at Licensee's location is not covered by this Agreement.

Fee for The Service: The Service is made available to Licensee during a specified period for a fee set by SynreVoice and agreed to by Licensee, which automatically becomes part of this Agreement.

Appropriate Use of The Service: Licensee can access the Service with unique user name(s) and password(s)



provided by SynreVoice. Licensee agrees to maintain such user name(s) and password(s) as private and confidential information. Licensee agrees to use the Service in a way that conforms with all applicable laws and regulations and that Licensee itself is solely responsible for any inappropriate or illegal use of the Service. Licensee specifically agrees not to make any attempt to gain unauthorized access to any of SynreVoice's systems or networks. Licensee agrees that SynreVoice shall not be responsible and liable for the content of any messages sent out by Licensee and delivered by the "Service." Licensee also understands that use of the "emergency" priority will affect the speed of service for other licensees of the Service as the system capacity for the Service is shared by all licensees and the Service is designed to deliver all emergency messages first before delivering non-emergency messages. **Licensee agrees to assign the "emergency" priority only to messages that are genuinely of an emergency nature.** Delivery of messages that can be pre-planned should not be designated "emergency" for the sole reason of speedier delivery. Licensee agrees that repeated inappropriate use of the "emergency" priority constitute a breach of this Agreement.

Security: Licensee understands that as much as SynreVoice employs industry standard security protection for the Internet connection used by the Service, Internet communications are not completely secure, and may be subject to interception or loss. Licensee understands and acknowledges that SynreVoice is providing the Service over the Internet through "upstream" third-party Internet service providers and through telephone services provided by "upstream" third-party telephone service carriers and/or service providers, utilizing public utility services. SynreVoice shall not be liable to Licensee in the event of any interruption of service or lack of presence on the Internet as a result of any disruption by the third-party Internet or telephone service provider or public utility. In the event of any disruption of service, SynreVoice will use its best efforts to notify Licensee and to expedite resumption of service.

Warranty: (a) Licensee acknowledges that software in general is not error-free and agrees that the existence of such errors in software used in conjunction with the Service shall not constitute a breach of this License. (b) In the event that Licensee discovers a material error which substantially affects Licensee's use of the Service and notifies SynreVoice of the error SynreVoice shall use reasonable measures to correct that part of the Service which does not so comply. (c) Licensee is responsible for maintaining its own access to the Internet. SynreVoice in no way warrants Licensee's access to the Internet via Licensee's Internet service provider(s).

Warranty Disclaimer: To the extent permitted by the applicable law, SynreVoice disclaims all other warranties with respect to the Service, either express or implied, including but not limited to any implied warranties of merchantability or fitness for any particular purpose. In no event (even should circumstances cause any or all of the exclusive remedies to fail of its/their essential purpose and even if SynreVoice has been advised of the possibility of such damages) shall SynreVoice be liable for any special, indirect, incidental or consequential damages of any nature (regardless of whether such damages are alleged to arise in contract, tort or otherwise), including, but not limited to, loss of anticipated profits or other economic loss in connection with or ensuing from the existence, furnishing, function, or Licensee's use of any item of products or services provided for in this Agreement. Licensee understands that the cumulative liability of SynreVoice for any and all claims relating to the Service provided by SynreVoice, in contract, tort or otherwise, shall not exceed the total amount paid by Licensee for the Service within the last 12 months.

Special Conditions: SynreVoice shall have no obligation whatsoever to continue to provide the Service to Licensee if Licensee is in arrears of any amounts owed to SynreVoice, whether such amounts are owed arising from this agreement or any other products and services provided to Licensee by SynreVoice for more than 60 calendar days from the date on which such payment is due. SynreVoice shall have no obligations to provide any service to Licensee where doing so would be hazardous to the health and safety of its employees.

Indemnification: As provided for under common law, and to the extent specifically authorized by Section 768.28, Florida Statutes, each of the parties to this agreement hereby agrees to indemnify and hold the other party hereto harmless from and against all damages of any nature whatsoever which are caused or materially contributed to by the negligent acts of any officer, employee, and agent or other representative of the indemnifying party and which are not caused or materially contributed to by any officer, employee, agent or other representative of the indemnified party. It is further agreed that liability and exposure for indemnification will be governed by the provisions of Section 768.28 (5), Florida Statutes.



Non-Disclosure: Subject to the provisions of Florida Statute 119 regarding public records, Licensee will cooperate with SynreVoice in defending against disclosure of any confidential information. (a) Licensee acknowledges and agrees that in providing the Service, SynreVoice may disclose to Licensee certain confidential, proprietary trade secret information of SynreVoice ("Confidential Information"). Confidential Information may include, but is not limited to, the Service, computer programs, flowcharts, diagrams, manuals, schematics, development tools, specifications, design documents, marketing information, financial information or business plans. During this Agreement and for a period of five (5) years thereafter, Licensee agrees that it will not, without the express prior written consent of SynreVoice, disclose any Confidential Information or any part thereof to any third party. Nothing in this Agreement will be deemed to prohibit the disclosure of any information in response to a subpoena or other similar order by a court or agency with jurisdiction to issue it relevant to the resolution of any dispute between the parties. Licensee will promptly notify SynreVoice of the receipt of any subpoena or other similar order and of any request under the Public Information Act or any other similar law. Licensee will cooperate with SynreVoice in defending against disclosure of any confidential information under any such subpoena, order or request. (b) Licensee also agrees that it shall not duplicate, translate, modify, copy, printout, disassemble, decompile or otherwise tamper with the Service or any software provided.

Termination: Licensee agrees that SynreVoice may, in its sole discretion, suspend or terminate Licensee's access to and use of the Service at any time with or without notice for reasons including, but not limited to, failure to abide by the terms of this Agreement or failure to pay any fees or charges when due. SynreVoice shall not be liable to Licensee or any third party for any claims or damages resulting from any termination or suspension or any other actions by SynreVoice in connection with the suspension or termination.

Merger: This Agreement terminates and supersedes all prior understandings or agreements on the subject matter hereof. Only a further writing that is duly executed by both parties may modify this Agreement or be incorporated as part of this Agreement.

Confidential Data: SynreVoice agrees that in view of the confidential nature of data supplied by Licensee and files that SynreVoice is to prepare, process or maintain under this Agreement, SynreVoice will perform its duties in such a manner as to prevent the disclosure to any persons not employed by SynreVoice of any such data and files unless SynreVoice and Licensee mutually agree in writing otherwise.

Integrity of Data: SynreVoice cannot guarantee the integrity of any data supplied by Licensee. As such, any errors, duplications, or inaccuracies related to data supplied by Licensee will ultimately reside with Licensee.

Notices: All notices or requests, demands and other communications from Licensee to SynreVoice shall be delivered to SynreVoice Technologies Inc., 200 Cochrane Drive, Suite 1, Markham, Ontario, Canada L3R 8E7. Notices to Licensee shall be delivered to Ms. Kendra Goodman, Purchasing Agent, District School Board of Pasco County, 20430 Gator Lane, Land O' Lakes, FL 34638.

General: All matters pertaining to the validity, construction and effect of this agreement shall be governed by the laws of the Province of Ontario, Canada. The parties hereby agree that the venue and jurisdiction of any dispute arising hereunder shall be in Ontario, Canada. If any provision or provisions of this agreement shall be held to be invalid, illegal or unenforceable, the validity, legality, and enforceability of the remaining provisions shall not in any way be affected or impaired thereby. A waiver of a breach or default under this Agreement shall not be a waiver of any other or subsequent breach or default. The failure or delay in enforcing compliance with any term or condition of this agreement shall not constitute a waiver of such term or condition unless such term or condition is expressly waived in writing. If any dispute arises the prevailing party shall be entitled to the costs and reasonable attorney's fees from the losing party for enforcement of any right included in this agreement, both a court of first jurisdiction and all courts of appeal.

SynreVoice acknowledges and agrees to be in compliance with the "Jessica Lunsford Act." Vendors conducting business with the Licensee who will (1) be on School Board property when students are present, or (2) have direct contact with students, or (3) have access to or control of school funds, must be Level 2 fingerprinted by Licensee Human Resources. If any of the above criteria apply to this contract, you must have those individuals Level 2 fingerprinted and screened by the Licensee's Human Resources Department prior to commencement of services or work, and must provide a list of employees who will be providing these services. Please contact



(813) 794-2521 to arrange for a fingerprinting appointment. Costs associated with this background screening are to borne by the Licensee. You may access information regarding this law, which became effective September 1, 2005, by reviewing Sections 1012.32 and 1012.465, Florida Statutes.

SynreVoice acknowledges and agrees to be in compliance with Florida Statute 817.5681, Breach of security concerning confidential personal information in third-party possession, with the proviso that Licensee is responsible for notification under (2)(a).

CONTRACT REVIEWED
AND APPROVED:
Kdy 3/29/12

APR 17 2012

Board Approved

Appendix B: Service Charges

Annual Administrative Charges

District \$400

Charges from July 1, 2012 to June 30, 2013:

67,000 students \$ 105,190.00@ \$1.57 per student

Pricing is held for minimum of 3 years. Refer to Synrevoice Quote # CAAQ11527 dated Feb 23, 2012 in Appendix D.

Pricing per student is held for a minimum of three (3) years. The number of students in subsequent contract years will be based on the Florida Department of Education State Survey 3, usually conducted in the first quarter of each calendar year. Pricing per student after three (3) contract years to be mutually negotiated by the parties.



APR 17 2012

Board Approved

Appendix C: District School Board of Pasco County Sites

<u>ID</u> <u>School Name</u>	<u>ID</u> <u>School Name</u>
4302 Academy at the Farm	8801 Land O' Lakes Adult Education
8007 Adult Satellite East	0801 Land O' Lakes High School
8006 Adult Satellite West	2081 Longleaf Elementary School
0901 Anclote Elementary School	6242 Mandala Center
0113 Anclote High School	8991 Marchman Adult Education
4321 Athenian Academy	0991 Marchman Technical Center
0342 Bayonet Point Middle School	0451 Mary Giella Elementary School
0932 Calusa Elementary School	0211 Mitty P Locke Elementary
0401 Centennial Elementary School	0941 Moon Lake Elementary School
0074 Centennial Middle School	8081 Moore Mickens Adult Ed
0100 Charles S Rushe Middle	0081 Moore-Mickens Education Center
0070 Chasco Elementary School	0092 New River Elementary School
0069 Chasco Middle School	0501 Northwest Elementary School
0060 Chester W. Taylor Elementary	0082 Oakstead Elementary
0311 Cotee River Elementary School	0061 Pasco Elementary School
0103 Crews Lake Middle School	8031 Pasco High Adult Education
0701 Cypress Elementary School	0031 Pasco High School
4301 Dayspring Academy	0071 Pasco Middle School
0421 Deer Park Elementary School	7004 Pasco Virtual School
0059 Denham Oaks Elementary School	C919 Pasco-Hernando Community
0000 District Offices	0089 Paul R Smith Middle School
0084 Double Branch Elementary School	0902 Pine View Elementary School
0086 Dr John Long Middle School	0921 Pine View Middle School
0152 Florida High School (Dist 51)	0361 Quail Hollow Elementary School
0052 Florida Virtual School (Dist 48)	0102 Raymond B. Stewart Middle School
0351 Fox Hollow Elementary School	0271 Richey Elementary School
5242 Girls PACE at Schwettmen	8931 Ridgewood High Adult Education
8331 Gulf High Adult Education	0931 Ridgewood High School
0331 Gulf High School	8471 River Ridge High Adult Ed
0083 Gulf Highlands Elementary	0471 River Ridge High School
0261 Gulf Middle School	0472 River Ridge Middle School
0093 Gulf Trace Elementary School	0021 Rodney B. Cox Elementary School
0911 Gulfside Elementary School	6081 San Antonio Boys Village
0242 Harry Schwettman Education	0251 San Antonio Elementary School
0301 Hudson Elementary School	2061 Sand Pine Elementary School
0521 Hudson High School	0201 Sanders Memorial Elementary School
8521 Hudson High School Adult	0341 Schrader Elementary School
0951 Hudson Middle School	7242 Schwettman/Marine
4323 Imagine Charter School	2091 Seven Oaks Elementary School
0073 J. W. Mitchell High School	0411 Seven Springs Elementary School
8073 J.W. Mitchell High Adult Ed	0057 Seven Springs Middle School
7071 James Irvin Education Center	0601 Shady Hills Elementary School
0065 James M. Marlowe Elementary	0101 Sunlake High School
7081 Juvenile Detention Center	0072 Sunray Elementary School
0321 Lacochee Elementary School	4181 Sunshine Youth Services
0961 Lake Myrtle Elementary School	0461 Thomas E. Weightman Middle School



0032 Trinity Elementary School	0091 West Zephyrhills Elementary School
0085 Trinity Oaks Elementary School	4081 Wilson Academy
0110 Veterans Elementary School	0090 Wiregrass Ranch High School
0112 Watergrass Elementary School	0132 Woodland Elementary School
8063 Wesley Chapel Adult Ed	8131 Zephyrhills High Adult Ed
2071 Wesley Chapel Elementary School	0131 Zephyrhills High School
0063 Wesley Chapel High School	
0201 Connerton Elementary School	
0117 Odessa Elementary School	
0114 Fivay High School	

Joanne Hurley

 Joanne Hurley, Chairman
 District School Board of Pasco County

4/17/12

 Date

[Signature]

 SynreVoice Technologies, Inc.

APRIL/19/2012

 Date

CONTRACT REVIEWED
 AND APPROVED:
Kdy 3/27/12